



# STEVE FRIEDLAND ASSOCIATES

MANAGEMENT CONSULTING • EXECUTIVE COACHING • TRAINING

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## Creating and Leading High Performance Teams

Today's workload, productivity, and performance demands while managing a diverse workforce requires leadership skills that help teams achieve quality performance outcomes of numerous organizational and strategic goals. This workshop provides participants with knowledge, skills, tools, and resources to create and lead successful high performance teams.

### *Key topics include:*

- Core components of effective teams
- Dynamics that influence a team's performance
- Stages of team development
- Leadership role and team development interventions
- Interventions for dealing with challenging team member behaviors
- Skills, practices, and techniques for facilitating successful team meetings

As a result of this workshop, participants will learn the key components, dynamics, and interventions that result in creating and leading high performance teams.

**CORE COMPETENCIES: Communication, Conflict Management, Decision Making, Facilitation, Performance Management, Problem Solving, Supervision, and Teams.**

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*"Over the years you have trained my teams in Social Services and now Child Support. I always appreciate the fact that you take the time to learn about my team and tailor the training to my organization's current needs. Participants love your style and that helps significantly with their own transfer of learning."*

*--Rhonda L. Walton, Director, Merced County Child Support*

*"You did a fantastic job in hitting the key points on Team Building. Thank you for the outstanding training session!"*

*Cheryl Pirozzoli, Program Manager, Monterey County*